## UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

TONY B. GASKINS

CIVIL ACTION NO. 05-CV-10858-GAO

Plaintiff,

VS.

UMASS CORRECTIONAL HEALTH SERVICES, ET AL.

Defendants.

## DEFENDANT NOLAN, MITCHELL AND MARTIN'S MEMORANDUM IN SUPPORT OF THEIR MOTION TO DISMISS AND/OR MOTION FOR SUMMARY JUDGMENT

Now come defendants David Nolan, Lisa Mitchell and Susan Martin and submit this Memorandum in Support of their Motion to Dismiss and/or Motion for Summary Judgment.

### **STATEMENT OF FACTS**

Plaintiff, Tony G. Gaskins, ("Gaskins") is a pro se inmate lawfully in the custody of the Department of Correction ("Department") and is presently incarcerated at MCI Cedar Junction ("Cedar Junction") in Walpole, Massachusetts. The defendants include Cedar Junction Superintendent David Nolan, Deputy Superintendent Lisa Mitchell and Department of Correction Director of Health Services Susan Martin. He is suing each defendant in his/her official and individual capacity. Plaintiff also names "UMass Correctional Health Services" as a defendant.<sup>1</sup>

In his Complaint, plaintiff alleges that he received inadequate medical care following surgery on his shoulder in December 2004. Specifically, he claims that he has not received physical therapy. The Complaint contains vague allegations that plaintiff

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complained about his shoulder to defendants and was ignored. Plaintiff fails to explain how, when or where he allegedly communicated his concerns to Superintendent Nolan. He states that his sister contacted Deputy Mitchell by telephone. Finally, he claims only that Susan Martin received a letter from paralegal Laura Anderson to Health Services Administrator Stanley Galas about plaintiff's shoulder. For the following reasons, plaintiff's Complaint must be dismissed. In addition, if plaintiff's Motion to Amend his Complaint is allowed, the Amended Complaint should also be dismissed for the reasons set forth herein.

## STATEMENT OF UNDISPUTED FACTS

- 1. Plaintiff is an inmate currently incarcerated at MCI Cedar Junction. Complaint, page 1.
- 2. On December 8, 2004, plaintiff had surgery on his right shoulder at Lemuel Shattuck Hospital. Amended Complaint, paragraph 8.
- 3. Plaintiff filed the instant case on February 11, 2004.
- 4. From January 1, 2003 to the present, the University of Massachusetts Medical School ("UMMS") has been the Department of Correction's health services contractor. Affidavit of Susan Martin, attached as Exhibit 1, paragraph 3.
- 5. Department of Correction employees do not have direction or control over the independent medical contractors and the manner in which medical professional determine the appropriate medical treatment for prisoners. Rather, all decisions with respect to type and timing of medical care provided to prisoners are solely within the province of medical professionals. Martin Affidavit, paragraphs 4 and 5.

<sup>&</sup>lt;sup>1</sup> UMMS is not represented by the undersigned counsel.

- David Nolan, Lisa Mitchell and Susan Martin do not have any control over UMMS and its employees in the manner in which UMMS medical professionals determine the appropriate medical treatment for prisoners, including Mr. Gaskins. Martin Affidavit, paragraphs 5 and 6.
- 7. The Department of Correction grievance policy, 103 CMR 491.08, states that, "medical or clinical decisions related to an inmate's physical or mental condition shall not be grievable under 103 CMR 491.00, as the medical contractor is required to maintain its own grievance procedure, however, matters concerning access to medical or mental health care are grievable." See 103 CMR 491, attached as Exhibit 2.
- 8. Plaintiff's Complaint contains no evidence that Superintendent Nolan was aware of plaintiff's medical concerns.
- 9. Plaintiff's sister called Deputy Superintendent Lisa Mitchell about plaintiff's shoulder complaints. <u>Complaint</u>, paragraph 20.
- Susan Martin was copied on a letter dated March 11, 2005, from Massachusetts
   Correctional Legal Services paralegal Laura Anderson to Health Services
   Administrator Stanley Galas. Martin Affidavit, paragraph 8.
- Susan Martin was also copied on the response from Mr. Galas to Ms. Anderson, dated April 4, 2005, in which Mr. Galas confirmed that Mr. Gaskins had been scheduled for physical therapy. <u>Id.</u>
- Medical records attached to the Affidavit of Susan Martin reflect that Mr. Gaskins has received ongoing treatment, including physical therapy, for his shoulder. See Martin Affidavit, paragraph 9 and attached medical records.

13. The aforesaid records reflect, among other things, that plaintiff had physical therapy appointments on April 25, 2005, May 13, 2005 and was scheduled for an appointment on June 6, 2005. Id. Records also indicate that he had an orthopedic consults on January 10, 2005 and March 10, 2005. Id.

### **ARGUMENT**

I. DEFENDANTS ARE ENTITLED TO SUMMARY JUDGMENT BECAUSE THEY WERE NOT DELIBERATELY INDIFFERENT TO GASKINS' MEDICAL NEEDS IN VIOLATION OF THE EIGHTH AMENDMENT.

Gaskins alleges that defendants Nolan, Mitchell and Martin were deliberately indifferent to his medical needs in violation of the Eighth Amendment. Gaskins' theory is that Martin, Nolan and Mitchell, none of whom are physicians, should be liable for damages because UMMS staff allegedly failed to refer Gaskins for physical therapy following shoulder surgery. Medical records show that Gaskins has been seen numerous times by medical staff following his shoulder surgery in December 2004. See medical records attached to Sue Martin Affidavit, Exhibit 1.

Analysis of Gaskins' Eighth Amendment claim must begin with the proposition that

in the medical context...a complaint that a physician has been negligent in diagnosing or treating a medical condition does not state a valid claim of medical mistreatment under the Eighth Amendment. Medical malpractice does not become a constitutional violation merely because the victim is a prisoner. In order to state a cognizable claim, a prisoner must allege acts or omissions sufficiently harmful to evidence deliberate indifference to serious medical needs. It is only such indifference that can offend evolving standards of decency in violation of the Eighth Amendment.

Estelle v. Gamble, 429, U.S. 97, 105-06 (1976). "A medical need is 'serious' if it is one that has been diagnosed by a physician as mandating treatment, or one that is so obvious that even a lay person would easily recognize the necessity for a doctor's attention." Gaudreault v. Municipality of Salem, 923 F.2d 203, 208 (1st Cir. 1990); Dias v. Vose, 885 F.Supp. 53

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(D.Mass. 1994), aff'd 50 F.3d 1. For the purpose of this motion, defendants will assume, without conceding, that Gaskin's shoulder related problem constitutes a serious medical need.

UMMS staff was not deliberately indifferent to Gaskins' needs. Records reflect that they saw him on numerous occasions. An inmate "deserves adequate medical care, [but] he cannot insist that his institutional host provide him with the most sophisticated care that money can buy." <u>U.S. v. DeCologero</u>, 821 F.2d 39, 42 (1st Cir. 1987). Disagreements about the quality and the source of treatment simply do not rise to an Eighth Amendment violation. <u>Ferranti v. Moran</u>, 618 F.2d 888, 890-891 (1st Cir. 1980); <u>Jackson v. Fair</u>, 846 F.2d 811, 817 (1st Cir. 1988)("Although the Constitution does require that prisoners be provided with a certain minimum level of medical treatment, it does not guarantee to a prisoner the treatment of his choice"). <u>Sires v. Berman</u>, 834 F.2d 9, 13 (1st Cir. 1987); <u>Layne v. Vinzant</u>, 657 F.2d 468, 471 (1st Cir. 1981).

Quite apart from the objective considerations, Gaskins cannot show that defendants Nolan, Mitchell or Martin had the subjective state of mind or intent necessary for a "deliberate indifference" claim. Such a state of mind or intent is similar to criminal recklessness and requires actual knowledge of impending harm which is easily preventable. Dias v. Vose, 885 F.Supp. at 57, citing, Farmer v. Brennan, 511 U.S. 825, 835-837, 114 S.Ct. 1970, 1978-1979, (1994). See also Coyne v. Cronin, 386 F.3d 280 at 288-289(1st Cir. 2004); Desrosiers v. Moran, 949 F.2d 15, 19 (1st Cir. 1991)(a claim of deliberate indifference requires proof that the defendant had a culpable state of mind and intended wantonly to inflict pain). While state of mind issues generally are not susceptible to summary judgment, "where there is no evidence of treatment so inadequate as to shock the

conscience, let alone that any deficiency was intentional or where there is no evidence of acts or omissions so dangerous (in respect to health or safety) that a defendant's knowledge of a large risk can be inferred, summary judgment is appropriate." <u>Dias v. Vose</u>, 865 F.Supp at 57, citing <u>Torraco v. Maloney</u>, 923 F.2d 231, 234 (1st Cir. 1991) Particularly in this regard, Gaskins cannot establish the existence of an essential element of his case, because he has not submitted any evidence demonstrating that the care rendered by UMMS was inadequate, let alone conscience-shocking.

Section 1983 "creates a species of tort liability." Heck v. Humphrey, 512 U.S. 483, 114 S.Ct. 2364, 2370 (1994), citing Memphis Community School District v. Stachura, 477 U.S. 299, 306, 308, 106 S.Ct. 2537, 2542, 2543, 91 L.Ed.2d 249 (1986). Actions under this statute are governed by common law tort principles. Id.; Malley v. Briggs, 475 U.S. 335, 344 n.7, 106 S.Ct. 1092, 1098 n.7, 89 L.Ed.2d 271 (1986); Carey v. Piphus, 435 U.S. 247, 257-259, 98 S.Ct. 1042, 1049-50, 55 L.Ed.2d 252 (1978); Imbler v. Pachtman, 424 U.S. 409, 417, 96 S.Ct. 984, 988, 47 L.Ed.2d 128 (1976). The underlying common law tort is medical malpractice. Accordingly, Gaskins' burden includes proof of the appropriate standard of care for treating his condition, proof that the UMMS defendants deviated from the standard of care, and proof that such deviation was the proximate cause of actual injury. As stated above, a claim of deliberate indifference requires far more than proof of simple malpractice, but in any event, defendants are certainly entitled to summary judgment if Gaskins lacks proof of the underlying elements of a malpractice case.

Under state law, negligence and causation in a medical malpractice case cannot be inferred, but <u>must</u> be presented through expert opinion. <u>Harlow v. Chin</u>, 405 Mass. 697, 701-702 (1989); <u>Forlano v. Hughes</u>, 393 Mass. 502, 507 (1984)("It is only in exceptional

circumstances that a jury instructed by common knowledge and experience may without the aid of expert medical opinion determine whether the conduct of a physician toward a patient is violative of the special duty which the law imposes as a consequence of this particular relationship (citations omitted)"). A plaintiff claiming medical malpractice bears the burden of proving the causal connection between the alleged medical negligence and the plaintiff's injuries. Held v. Bail, 28 Mass. App. Ct. 919, 920 (1989). The jury may not speculate about the possible results of administering or withholding particular therapy. Id. If the causation issue involves questions of medical science or technology, the jury requires the assistance of expert testimony. Id. Similarly, courts reject claims of deliberate indifference to serious medical needs where the inmate, like Gaskins is unable to offer more than his own assertion that the care provided was inadequate. See Dulaney v. Carnahan, 132 F.3d 1234, 1240 (8th Cir. 1997); Goffman v. Gross, 59 F.3d 668, 672 (7th Cir. 1995) (Inmate lay testimony cannot establish the showing of medical causation necessary to sustain a claim of harm caused by second hand smoke).

In short, Gaskins' case amounts to no more than an invitation for the Court to "second guess" the judgment of medical professionals. <u>Layne v. Vinzant</u>, 657 F.2d at 331. Since his claim of inadequate medical care is founded only on "improbable inferences and unsupported speculation," <u>Woods v. Friction Materials</u>, <u>Inc.</u>, 30 F.3d at 259, defendants Nolan, Mitchell and Martin are entitled to summary judgment.

Even if Gaskins had produced medical evidence showing that the UMMS defendants failed to provide him adequate treatment, it would not lead to the liability of defendants Nolan, Mitchell or Martin. None of these defendants supervise UMMS staff, nor did they play a role in determining what care individual clinicians should provide. This is a

matter of professional judgment. Moreover, even if defendants Nolan, Mitchell or Martin did supervise UMMS defendants, they would still not be liable for their actions. Respondeat superior does not apply to actions brought under 42 U.S.C. § 1983. Monell v. Department of Social Services, 436 U.S. 658, 696 n.58 (1978); Votour v. Vitale, 761 F.2d 812, 189 (1st Cir. 1985), cert. denied, 106 S.Ct. 879 (1986); Kosta v. Hogg, 560 F.2d 37, 40 (1st Cir. 1977).

In the absence of personal involvement, a supervisor will be liable for acts of a subordinate only if (1) the subordinate's behavior results in a constitutional violation and (2) the supervisor's action was "affirmatively linked" to the behavior in the sense that it could be characterized as supervisory encouragement, condonation or acquiescence or gross negligence amounting to deliberate indifference. Hegarty v. Somerset County, 53 F.3d 1367, 1379-1380 (1st Cir. 1995). Negligence is inadequate to establish supervisory liability. Febus-Rodriguez v. Betancourt-Lebron, 14 F.3d 87 (1st Cir. 1994). Rather, the plaintiff must show that the supervisor acted with deliberate indifference, in addition to the causation requirement linking the supervisor's conduct to the subordinate's violative conduct. Maldonado-Denis v. Castillo-Rodriguez, 23 F.3d 576, 582 (1st Cir. 1994); Febus-Rodriguez v. Betancourt-Lebron, 14 F.3d at 92 (supervisor's acts or omissions must amount to the reckless or callous indifference to the constitutional rights of others; i.e., that it would be manifest to any reasonable official that his conduct was very likely to violate an individual's constitutional rights). Causation may be established by showing that the supervisor adopted or approved an unlawful policy or custom, Id.; Naughton v. Bevilacqua, 605 F.2d 586, 589 (1st Cir. 1979); or knew of, but failed to correct an ongoing wrongdoing. Layne v. Vinzant, 657 F.2d at 471.

However, there is no supervisory liability where the alleged violations stem largely from sporadic incidents without the requisite personal involvement. Oklahoma City v. Tuttle, 471 U.S. 808, 823-24, 105 S.Ct. 2427, 3436-37, 85 L.Ed.2d 791 (1985); Rodriquez v. Furtado, 950 F.2d 805, 813 (1st Cir. 1991); Billings v. Commonwealth, 498 F.Supp. 883, 884 (D.Mass 1980). There must be either some participation or acquiescence by the supervising official in the alleged constitutional deprivation, Delaney v. Dias, 415 F.Supp. 1341, 1354 (D.Mass. 1976), or an "affirmative link" between the conduct of the supervisor and that of the employee. Votour v. Vitale, 761 at 880 (in the absence of a pattern of past violence so striking to permit an inference of the supervisor's encouragement or approval of subordinates' actions, no liability, even though police chief knew of past complaints of brutality).

Defendants' alleged knowledge of Gaskins' Complaint cannot, as a matter of law, result in liability. As Judge Aldrich forcefully admonished in a unanimous opinion reversing a judgment against supervisory prison officials in a situation comparable to the one here,

we do not see how the Commissioner [of Correction], or the superintendent of a prison as large as those involved here, can be held responsible for the individualized [as opposed to prison-wide] complaints of every prisoner in his charge, except on the basis of actual notice of facts sufficient to put him on inquiry.

<u>Layne v. Vinzant</u>, 657 F.2d at 471 n.3 (citations omitted). Defendants Nolan, Mitchell and Martin are prison officials, not medical professionals. As such, they are entitled to rely upon the judgment of medical professionals. <u>Camberos v. Branstad</u>, 73 F.3d 174, 176 (8th Cir. 1995)(because they lacked medical expertise, the prison's treatment director and warden could not be held liable for medical staff's diagnostic decision not to refer prisoner to doctor for treatment of a shoulder injury); <u>McCracken v. Jones</u>, 562 F.2d 22, 24 (10th Cir. 1977).

In the absence of defendants direct participation, or actual notice that Gaskins was suffering serious harm as a result of constitutionally inadequate mental health care, it is respectfully submitted that this Court cannot properly impose liability, much less damages, against these defendants. Therefore, summary judgment should enter in defendants' favor because (1) Gaskins has failed to show, by submission of relevant medical evidence, that the treatment offered is inadequate, and (2) defendants have not acted with deliberate indifference.

## VI. THE DEFENDANTS ARE ENTITLED TO QUALIFIED IMMUNITY.

Defendants are public officers, and are thus entitled to at least qualified immunity from a suit for damages in their individual capacities. The doctrine of qualified immunity was established to protect government officials from the burdens of vindictive and harassing lawsuits, which may inhibit them from properly exercising their powers, while, at the same time, protecting private citizens from oppressive or malicious government action. Knight v. Mills, 836 F.2d 659, 665 (1st Cir. 1987) (citing Scheuer v. Rhodes, 416 U.S. 232, 238 (1974).

The Supreme Court reasoned that, "officials can act without fear of harassing litigation only if they reasonably can anticipate when their conduct may give rise to liability for damages." <u>Davis v. Scherer</u>, 468 U.S. 182, 195 (1984). The official "is not expected to determine the manner in which the law's grey areas will be clarified and defined." <u>Borucki v. Ryan</u>, 827 F.2d 836, 839 (1st Cir. 1987). Officials will succeed in their defense "as long as their actions could reasonably have been thought consistent with the rights they are alleged to have violated," <u>Anderson v. Creighton</u>, 483 U.S. 635, 646 (1987). "[A] court must determine whether an alleged right was established with

sufficient particularity that a reasonable official could anticipate that his actions would violate that right." Borucki, supra at 383 (citing Anderson v. Creighton, supra at 646).

The Department of Correction defendants are not medical doctors, nor does the plaintiff allege that they are. As such, they are entitled to rely on the professional judgment of medical providers. Layne v. Vinzant, 657 F.2d 468, 472 (1st Cir. 1981); Camberos v. Branstad, 73 F.3d 174 (1995) (because they lacked medical expertise, the prison's treatment director and warden could not be held liable for medical staff's diagnostic decision to refer prisoner to doctor for treatment of a shoulder injury); McCracken v. Jones, 562 F.2d 22, 24 (10<sup>th</sup> Cir. 1977). Accordingly, plaintiff's Complaint must be dismissed in its entirety.

## CONCLUSION

For the aforementioned reasons, the defendants David Nolan, Lisa Mitchell and Susan Martin are entitled to dismissal of the plaintiff's Complaint in its entirety. In the alternative, summary judgment should be granted in their favor.

Dated: July 27, 2005 Respectfully submitted,

> NANCY ANKERS WHITE Special Assistant Attorney General

/s/ Jody T. Adams

Jody T. Adams, Counsel BBO No. 633795 Department of Correction Legal Division 70 Franklin Street, Suite 600 Boston, MA 02110-1300 (617) 727-3300 x169

## **CERTIFICATE OF SERVICE**

I hereby certify that on this date a true copy of the above document was served on plaintiff (pro se) via first class mail.

/s/ Jody T. Adams

Dated: 7/27/05

Jody T. Adams, Counsel

#### UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

TONY B. GASKINS

CIVIL ACTION NO. 05-CV-10858-GAO

Plaintiff,

UMASS CORRECTIONAL HEALTH SERVICES, ET AL.

Defendants.

#### AFFIDAVIT OF SUSAN J. MARTIN

I, Susan J. Martin, hereby depose and say:

- I am the Director of Health Services for the Department of Correction 1. ("Department"), and I have held this position since October 2002. Prior to becoming Director of Health Services, I was the Acting Director of Health Services from March 2002 to October 2002. Prior to that time, I was the Deputy Director of Health Services from 1997 to March 2002. My business address is 15 Administration Road, Bridgewater, Massachusetts 02324. The information contained in this affidavit is based upon my personal knowledge and is true and complete to the best of my knowledge.
- The Department contracts with a private health services contractor to provide medical, mental health and dental services to prisoners incarcerated at Department of Correction facilities.
- Since January 1, 2003, University of Massachusetts Medical School ("UMMS") has been the Department's health services contractor. In order to ensure that all health care decisions are made by qualified medical, mental health and dental

professionals, the Department's contract with UMMS likewise provides in pertinent part that:

[t]he Contractor shall be solely responsible for making all decisions with respect to the type, timing and level of services needed by Inmates covered by the program, including, without limitation, the determination of whether an inmate is in need of clinic care, hospitalization, admission to a clinic, referral to an outside specialist or otherwise needs specialized care.

4. The principle that medical professionals should exercise independent professional judgment is memorialized in the Department of Correction Health policy governing clinical contract personnel and the role of the Department of Correction Health Services Division, 103 DOC 610.00 *et seq.* Section 610.01 provides in pertinent part:

Matters of medical, mental health and dental judgment are the sole province of the responsible physicians, psychiatrists or dentists.

- 5. Neither I, nor any Department employee, including Superintendent Nolan or Deputy Superintendent Lisa Mitchell had any direction or control over UMMS and its employees in the manner in which UMMS medical professionals determined the appropriate medical or mental health treatment for prisoners.
- 6. I am aware that in the case at bar, plaintiff Tony Gaskins alleges that he received inadequate care following surgery on his shoulder in December 2004. Any decisions about plaintiff's medical care and the appropriate course of treatment are matters that required the professional medical judgment of UMMS staff. Moreover, it has always been the sole responsibility of contractual medical staff to order and provide prescribed medications to prisoners. Therefore, the decisions regarding plaintiff's medications, the responsibility of ordering the plaintiff's medications, and all decisions concerning the type and timing of the plaintiff's medical care are decisions solely within the province of UMMS today.

- UMMS staff members are not Department employees, and they are not 7. represented in litigation by Department attorneys. In the event of litigation, UMMS retains private counsel to represent UMMS and its employees.
- I received a copy of a letter from Massachusetts Correctional Legal 8. Services paralegal Laura Anderson, dated March 11, 2005, attached, inquiring about Mr. Gaskius' physical therapy. I also received a copy of the response to Ms. Anderson from Health Services Administrator Stanley Galas, dated April 4, 2005, also attached. In his letter, Mr. Galas informed Ms. Anderson that Mr. Gaskins had been scheduled for physical therapy and that he would continue to be monitored by the Health Services Unit.
- The attached medical records reflect that Mr. Gaskins has received 9. ongoing treatment and physical therapy for his shoulder.

Susan J. Martin Director of Health Services

Filed 07/27/2005

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### **Massachusetts Correctional Legal Services** Eight Winter Street, Boston MA 02108-4705

(617) 482-2773 Toll Free (800) 882-1413 Collect Calls (617) 482-4124 Fax (617) 451-6383

March 11, 2005

Stan Galas, Health Services Administrator MCI-Cedar Junction P.O. Box 100 South Walpole, MA 02071

Re: Tony Gaskins (W-52145)

Dear Mr. Galas:

I am writing on behalf of Mr. Tony Gaskins who is currently incarcerated at MCI-Cedar Junction. Mr. Gaskins reports that he had surgery on his rotator cuff in early December and was supposed to start physical therapy as soon as the sling was removed, about two weeks after the operation. According to Mr. Gaskins, the DOC did not permit him to have the "Theraband" required for his  $\widetilde{PT}$  and so alternate PT was supposed to be arranged, but was not. Apparently Mr. Gaskins has not had sufficient, if any, physical therapy since his December surgery.

Mr. Gaskins reports that he saw an orthopedic doctor yesterday who was very concerned that he has not had the opportunity to do any PT. According to Mr. Gaskins, the doctor said that because Mr. Gaskins has not been provided with PT, his shoulder muscle is not developing properly and may require additional surgery.

Please look into Mr. Gaskins' situation and ensure that he gets proper care for his shoulder, including physical therapy. If security concerns prohibit the use of suggested equipment, such as a Theraband, please arrange an alternate, effective physical therapy plan.

Mr. Galas, thank you for your time and attention to Mr. Gaskins' medical care. I will await your response.

> Laura Anderson Paralegal

cc: Susan Martin, Director of DOC Health Services

LA/ps

DEPARTMENT OF CORRECTION MAR 1 4 2005 **HEALTH SERVICES DIVISION** 

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06/28/2005 TUE 13:05 FAX 508 279 8654 DOC HEALTH SERVICES +++ DOC LEGAL 04/04/2005 09:41 6177274450 MCI CEDAR JUNCTION

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#### Stanley Galas, NP Health Services Administrator MCI Cedar Junction

Laura Anderson, Paralegal MCLS

April 4, 2005

RE: Tony Gaskins

Dear Ms. Anderson,

I am responding to your letter, dated 3/11/05, where you are inquiring about Mr. Gaskin's physical therapy.

Physical therapy has been scheduled for Mr. Gaskins, as recommended by the orthopedic doctor.

The HSU will continue to monitor and treat Mr. Gaskins, as medically necessary.

Starley Galas, HSA

Sincerely

CC: Susan Martin, Director of DOC Health Services

MCI Cedar Junction PO Box 100 South Walpole. MA

## **CORRECTIONAL MEDICAL SERVICES**

PROBLEM LIST Institution MEDICATION ALLERGIES: \_

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Date Identified	Chronic (Long Term) Problems	Healthcare Practitioner Signature	Date Resolved	Healthcare Practitioner Signature
7/92	Asthma			
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## UMASS Correctional Health **PROGRESS NOTES**

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	,	Signed Refusal - wants NO. to remove
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12/19/4	3-11	Dry & + @ Shoulder- area appears to
		have healed - & drainage noted no %
		& reddness - arear cleaned DSD applied.
		took pain med as ordered - I Sudmenda
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-		Cleare & E sterile salire. DSD agglied /m
		refused pain med. Man
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7113W 1/95	<u> </u>	

## **UMASS CORRECTIONAL HEALTH**

**PROGRESS NOTES** 

		Institution
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DATE	TIME	NOTES
12/14/0	18 p	dog change completed, I/m c/o itches
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		& A/AX of infections noted, & drainage
		from any of 3 sections. area cleaned.
		BSD applied. M Kennedy RN
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•	,	felt his pain WAS being poorly wontrolled.
		He offers of other complaints & request
		for soft restraint of post-surgical arm
		DI WOWN NAD pain worst has been a 6 3
-		improvement & Naprosyn + APAP. DSD umoved,
		staples intact, of infihemia, wound well-
		Approximated, Sling in place, minor finger
		edema, fingers W+D, sensation good, color
	ļ	pink & Cap refill < 3 secs. radial/ulnar puls
		strong
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		O SAHRUFF (BARM-MR
	<del> </del>	(3) Flu i me for simple remove on 12/20  (3) Sling until ortho (LSH) removes KSV and NP-C
		(4) STING WATE OFTHO COST, TENENS KS PANA, NP-C
		Adult Nurse Practitioner
		Kathy J. Stout, NP-C

## UMASS CORRECTIONAL HEALTH **PROGRESS NOTES**

		MC/CT
	1	Institution
NAME:	Xo√	Ben Your ID# W62/46 D.O.B. 7/16/69
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<i>ધ્યાઝીવ્ય</i>	10#	yerst dsg change since surgery.
		Staples intact, clean, & swilling or
		redness, mild serosary drainage (old)
		ongoing pads. Orex cleaned, 058 applied
	1	chon adherent pads + gauge. I/m c/o
<del></del>	1	mild disconfort, pain med orders
		wild disconfort pain med orders Current medically cleared Myunedype
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7113W 1/95	<u> </u>	<u> </u>

## UMASS CORRECTIONAL HEALTH SICK CALL REQUEST FORM

	•.•.•			
Print Name:	Baskinks	ID#: <u>u)s</u>	2148	
Date/Time	104	Housing Locati	on: Ten/	
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	less the state areas at aff for	the condition describ	and chave	
I consent to be treated	by the healthcare staff for		bed above.	
	Inmate Signature _	1-4		
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*****			REFERED TO:	
Date/Time Recieved	Institution	☐ Nurse	☐ Midlevel ☐ Physic	ciar
	e e e e e e e e e e e e e e e e e e e	☐ Mental Hea	ith □Dental □ Other	
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Plan [include inmate ed	ucation]:			
ignature & Title:		Date: _	Time:	

	SS Correctional Healt CALL REQUEST FORM		
Print Name: FONY GREETING	ID#:	1558145	•
Date/Time <u>S/2345</u>	Housing L	ocation: DOU/02-4	4145
Check ONLY One Box:	Medical ☐ Dental	☐ Mental Health	
Nature of problem or request:	Flod a gnerance	5 on this matte	
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Inmate S	ignature Jay Sa	u kind	· · · · · · · · · · · · · · · · · · ·
	N MEDI <u>©AL</u> BÓX OR DESIG I WRITE BELOW THIS ARE		
	**************************	REFERED TO:	
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3/205 1/0m	<b>U</b> ☐ Menta	al Health □ Dental □ Ot	her
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Objective: T P P	R B/P Swelling. O	ache med Co	ins regions
on AC Joint aren. henle	d. Timited Rom.	Ofendervess.	
@ B Checks + chin é prise distrete.	ed papules approx.	( 1cm . Oprstole	'e√
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DA LEVE	estriction form fi	Med-for waister	ans only
Signature & Title:	y ACNP DE	ate: <u>)/29/es</u> Time: <u>/4</u>	25

## UMASS CORRECTIONAL HEALTH PROGRESS NOTES -

NAME:	Lack	eins, Iny ID# W56145 D.O.B. 7/16/67
DATE	TIME	
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		- all x Ores-
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		to avoid luts flies sign push ups beach
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		Flu booked for 5/13/05 9#mgov
	——	
		CARLO
		CARL SINGLETARY, M.C
		APR 2 8 2005
113W 1/96		
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# UMASS CORRECTIONAL HEALTH

		SICK CALL REQU			
, P	Print Name: TONY GAVA	kens	ID#: ¿	W52145	
1.	Date/Firme 4/38/05		Housing Location	DOU	
	Check ONLY One Box:	Medical		N ental Heal	11.
N	lature of problem or request				to the second of
7	PAN. I don't WA	At to NEE ANDON	18 Who CAN	st prosere	be
i	ME pain Metication consent to be treated by the	healthcare stall for the	nf Jo UEE condition describe	the Doctored above.	ár.
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		AND GEDAR JUNCTION EALTH SERVICE UNIT	Nurse	Midlevel	Physician
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		50 CARL	SINGLETARY, M.D.		
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## UMASS CORRECTIONAL HEALTH **PROGRESS NOTES**

ID# <u>11).56 145</u> D.O.B. DATE TIME 4/25/05 513125 A progressing well I FT A DHEP. all 510'S CARL SINGLETARY, M.D. MAY 2 0 2005 7113W 1/95

## MASS CORRECTIONAL HEALTH

PRESCRIPTION ORDER - FOR DEPARTMENT OF CORRECTION INSTITUTIONAL USE ONLY
NAME Tony Gaskins ID NUMBER W52/45 D.O.B. 7/16/1967  INSTITUTION MCI-CF ALLERGIES ALERS REGION  DATE 12/8/2004 TIME 1400
ORDERS
1 Admit HHSU SIP (B) shoulden arthroscopy
(2) VS QS, NDHify MD if BP 7160 6 50 HR 7 110 Kg
KR. 728 < 10, 7 101.5 F until DIC from HSU
Tylenol #3 % po 94 hours prn pain x72°
(4) Naprosyn 500 mg po g12° X 10 days
(5) sling (R) shoulder until USH clears in 44
6 Keep drng dry D in 5 days DSD
1 remove staples 10 days
(9) after 5 days drong \$1 & 9d XHdays
11sted 1218/01 @ 2051
100 1218101 CL (My)
SIGNATURE
PRINT NAME Latry Junt, NP-C

8006 Rev. 4/01

Original (White): Retain in Inmate Medical Record Copy (Yellow): Fax to Pharmacy: File with Pharmacy Orders

## ASS CORRECTIONAL HEALT PHYSICIAN'S ORDER

PRESCRIPTION ORDER - FOR DEPARTMENT OF CORRECTION INSTITUTIONA	AL USE ONLY
NAME GASKELS, TOM ID NUMBER WS2145 D.O.B.	7/16/67
INSTITUTION	
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# PHYSICIAN'S ORDER

PRESCRIPTION ORDER - FOR DEPARTMENT O	F CORRECTION INSTITUTIONAL USE ONLY
NAME Goskins, Tony ID NU	MBER W52145 D.O.B. 7/16/67
INSTITUTION NEI-CJ/DY	ALLERGIES Reglan
DATE Selbelo TIME	
ORDERS	
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CARL SINGLETARY, M.D.	
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Copy (Yellow): Fax to Pharmacy: File with Pharmacy Orders

# PHYSICIAN'S ORDER

PRESCRIP	TION ORDER - FOR DE	PARTMEN	T OF CORR	ECTION INST	<b>FITUTIONAL</b>	USE ONLY
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INSTITUTION	MCP-CT		ALLERG	IES <u>Kebu</u>	عما	
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## ANIASS CORRECTIONAL HEALT PHYSICIAN'S ORDER

PRESCRIPTION ORDER - FOR DEPARTMENT OF	CORRECTION INSTITUTIONAL USE ONLY
NAME Gaskins Tony ID NUM	MBER W521 45 D.O.B. 7/15/67
NAME <u>Caskins</u> Jony ID NUM INSTITUTION <u>ODU</u> DATE <u>3/29/05</u> TIME <u>1440</u>	ALLERGIES Reglan
DATE 3/29/05 TIME 1440	
ORDERS	
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JOHN J. WONG, ACNIP	"no substitution" in this space:
PRINT NAME	
8006 Rev. 4/01	Original (White): Retain in Inmate Medical Record Copy (Yellow): Fax to Pharmacy: File with Pharmacy Orders

## UMASS CORRECTIONAL HEALTH PHYSICIAN'S ORDER

PRESCRIPTION ORDER - FOR DEPARTMENT OF CORRECTION INSTITUTIONAL USE ONLY
NAME Los leves my ID NUMBER W53/16 D.O.B. 3/16/6} INSTITUTION MC/CT ALLERGIES Region  DATE 2/15/05 TIME 300 PM
DATE 2/10/08 TIME S PM
<u>ORDERS</u>
Ocyclovier 400 mg for 2x day x 100 days
Moted 2/10/05 8PM Kunnedgran
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SIGNATURE Hoele Crown My Interchange Is mandatory unless the prescriber writes the words "no substitution" in this space:
PRINT NAME SHEILA PORTER, N.P. , OUY
FEB 1 0 2005

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## UMASS CORRECTIONAL HEALTH **PHYSICIAN'S ORDER**

PRESCRIP	TION ORDER - FOR DEPARTMENT OF	CORRECTION INSTITUTIONAL USE ONLY
NAME	as Kins, Tony ID NUI MCI-CT See he to TIME	MBER W52145 D.O.B. 7/16/67 ALLERGIES Reglan
ORDERS		
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	PHYSICIAN'S ORDER
PRESCRIF	PTION ORDER - FOR DEPARTMENT OF CORRECTION INSTITUTIONAL USE ONLY
NAME TO	Mu-CT ALLERGIES NG/M
DATE 12/1	5 04 TIME 1700
ORDERS	
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	Ultram 50 mg po TID X3 days, then V
	Ultram 50 mg po BIDX 2 days, then DIC
	(2) Lont APAP, DIC Naprosuh
	3 Motrin 600 mg po TID X 30 days prn/
	arm pain,
	9 SOFT GULF ONLY tO (B) HAND-MEDICAL
	resmotion form completed to
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	(have staple remover available)
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/	W C. 1,21, P. Dem
SIGNATURE	Vartuu Stout, NPK Interchange Is mandatory unless the prescriber writes the words "no substitution" in this space:  Yalky Stout NPK
PRINT NAME	Kathy Stout NAC
8006 Rev. 4/01	Original (White): Retain in Inmate Medical Record

## ASS CORRECTIONAL HEALTH **PHYSICIAN'S ORDER**

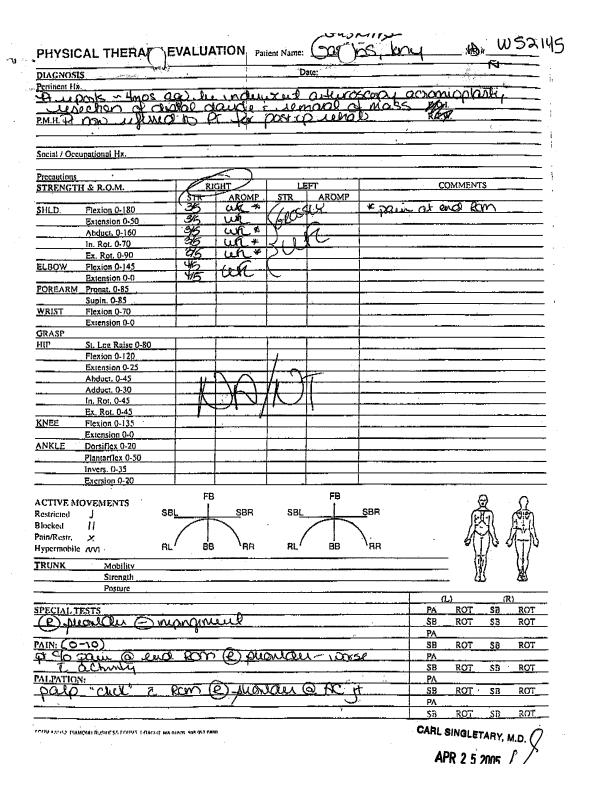
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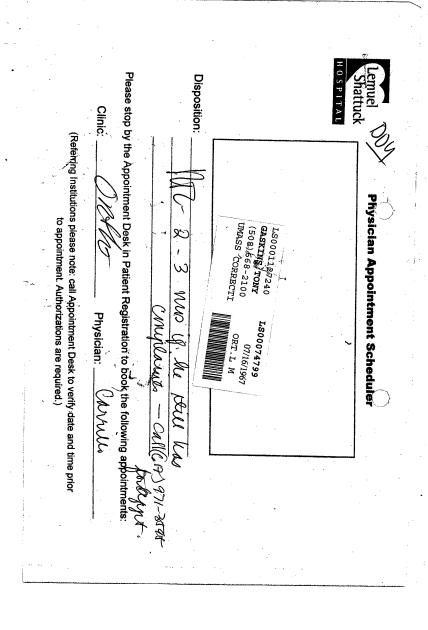
## MASS CORRECTIONAL HEAL **PHYSICIAN'S ORDER**

PRESCRIPTION ORDER - FOR DEPARTMENT OF CORRECTION INSTITUTIONAL USE ONLY		
NAME Gaskins, Tony 10	NUMBER W52145 D.O.B. 7-16-67	
INSTITUTION MCI-CT	ALLERGIES <u>Reglan</u>	
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PRINT NAME Kathy J. Stout, NP-C		
Adult Nurse Practitioner		
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Lemuel Shattuck Hospital 170 Morton Street Jamaica Plain, MA 02130

# LSH ORTHOPEDIC CONSULT. RPT

Date/Time of Report: 04/14/05 1541

Patient: GASKINS, TONY Unit #: LS00074799 Acct #: LS0001127240

Ordering Doctor: CONNOLLY, MARY PA

Patient Location: ORT.L

Associated Orders: ORTHOPEDIC CLINIC CONSUL LEV 3

Pt now receiving Physical Therapy for R shoulder. He demonstrates good understanding of

exercises and appears motivated.
I explained this will take some time to rebuild strength.
RTC 2-3 months if he still has complaints.

Call 617-971-3595 for appointment

Signed by:

Dictated By: CONNOLLY, MARY PA

Co-Signed by: Co-Dictated By:

Dictated Date: 04/14/05

Page: 1

CARL SINGLETARY, M.D.

8053 10/97

C) 2 29
#130205
Name: TONY GASKINS  Age: 34 ID#: W52145
Name: TONY 6ASKINS Age: 34 ID#: W52145
Referring MD: STANLEY GALAS, NP Date: 3/17/05
Diagnosis for which physical therapy recommended: SIP ® SHOULDER  ARTHROSCOPY & E/O DISTAL CLAVICLE & 3 MOS
Brief history of illness leading to need for rehabilitation including date of onsent:
OBJECTIVE FINDINGS  Neurological Orthopedic exam describing each functional impairment: ATROPHY AT  THE SUPRASPINATUS AREA. ABDUCTION, FLEXION AGAINST RESISTANCE  WERY WEAK. ABILITY TO PUSH (E) ARK FAIR COMPARED TO EXCELLENT  ON (I)  Specific functional goals / endpoints to be expected from therapy: WEEDS PT FOR  MUSCLE STRENGTHENING 2X WEEK
Specific therapy plans and / or orders directed towards reaching each goal:  WSCLE STREVETHENING (R) A EXTREMITY
End point defining discharge readiness:
PT Evaluation / Progress and Recommendations:

UMass Cory onal Health Program - DRA 12.16.2002  Onsultation Request  Consultation Request  (Check Those That Apply)
(Cl. 171 - That Analy) Reference Nimilar
(Cheek These That Apply)
O Off-Site (Check Inose I nat Apply)
O OH-Site (Check Phose Phat Apply) O Emergency O Specialty Clinic O Ambulance
o On-Site o On-Site Clinic # 13.9928
Inmate: Saslains Yony Inmate ID: CO 5 2145 DOB: 5/16/6)
Facility: WCICT DDV Cost Center: Incarceration Date: Life  Facility: WCICT DDV Cost Center: Incarceration Date: Life  The second of the second
Procedure/Test/Specialty Requester 2 F O Ortho Provider 18th ortho Do Carollo
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Tone of a series of the series
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Laboratory & X-Ray Data
A/A
Current Medication / Failed Outpatient Therapies:
albuterol MOI Beylovin 400 Bid
Other Diagnoses / Alerts:
oselna
Expectation from Approved Procedures:
V poin superved ROH
Comments
20 1 NIP - 10 - Box 110. (9) 150
Referring Clinician: State-Wide Medical Director: Signature: Signature: Management of the State-Wide Medical Director: Date:
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Lemuel Shattuck HOSPITAL	hysician Appointment Scheduler	
	2074739	
	LS0001046960 LS00074799 07/16/1967 GASKINS, TONY (508) 668-2100 UMASS CORRECTI	
Disposition:	177 - 4 weeks - pls call (617) 971-	3194
Please stop by	by the Appointment Desk in Patient Registration to book the following appointment	∍nts:
Clinić:	(Referring Institutions please note: call Appointment Desk to verify date and time prior	

Lemuel Shattuck Hospital 170 Morton Street Jamaica Plain, MA 02130

## LSH ORTHOPEDIC CONSULT. RPT

**Date/Time of Report:** 03/10/05 1510

Patient: GASKINS, TONY Unit #: LS00074799 Acct #: LS0001046960

Ordering Doctor: CARRILLO, ADRIANA MD

Patient Location: ORT.L

Associated Orders: ORTHOPEDIC CLINIC EST PT LEV 3

Pt is now 3 months post R shoulder scope and E/O distal clavicle. He is able to perform full ROM but remains very weak.

PE:Atrophy at the supraspinatus area continues
Abduction, flexion against resistance are very weak.
Ability to push the arm forward is fair compared to excellent on the L

Pt needs Physical Therapy for muscle strengthening or he will injure another area as he attempts to compensate. I understand he is in segregation and cannot have the Theraband so please send in for therapy 2X/week.

RTC 4 weeks-call 617-971-3595 for appointment

Signed by:

Dictated By: CONNOLLY, MARY PA

Co-Signed by: Co-Dictated By:

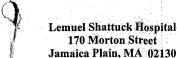
Dictated Date: 03/10/05

CARL SINGLETARY, M.E MAR 2 9 2005

Page: 1

UMass Cor tional Health Program - DRA 1-12.16.2002
Consultation Request
Off-Site (Check Those That Apply)  Reference Number: 130225
O Emergency Specialty Clinic O Ambulance 4-5-05 9 mm O On-Site O On-Sites Of On-Sites O O O O O O O O O O O O O O O O O O O
Inmate: Caskins, Joay Inmate ID: W52/45 DOB: 7/16/67 Facility: DDW Cost Center: Incarceration Date:
Procedure/Test/Specialty Requested: Provider:
SIP arthroscopy + a cromis plosty + resection of Sistal clavicle
Reprorting Symptomaterices:
Deshowlder pain s/p surgery
Security Date (1997)
OB shoulder. Og ross deformity. O swelling. Ocallor. 22"scar or acjoint area healed. limited nom. Otenderiss Of arthroscopy tacromioplasty tresection of distal christet removal of mass
Olarthroscopy tacromio plasty tresection of distal character of mass
Laboratory & X-Ray Data
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Other Diagnoses / Alerts:
Expectation from Approved Procedures:
Comments
Referring Clinician: If Applicable  Signature:    JOHN J. WONG, ACN   Signature:   July   Signature:   Signature:   July   Signature:   July   Signature:   July   Sig
State-Wide Medical Director: Signature: Date:
o M & R o InterQual o Saunders o Other o Criteria Met o Criteria Not Met o More Info Requested
Initials: Date:

LS0001017037 LS00074799 GASKINS, TONY 07/16/1967 (508) 668-2100 ORT.L M UMASS CORRECTI	ttùck					.4 N	
sposition:		<b>GASKIN</b> (508)6	<b>S, TONY</b> 68-2100	07/16/1	967		
- 177 - 4 weeks	position:	7-14	Meilo				



## LSH ORTHOPEDIC CONSULT. RPT

Date/Time of Report: 01/10/05 1031

Patient: GASKINS, TONY Unit #: LS00074799 Acct #: LS0001017037

Ordering Doctor: CARRILLO, ADRIANA MD

Patient Location: ORTL

Associated Orders: ORTHOPEDIC CLINIC EST PT LEV 3

Mr Gaskins comes today for a follow up after right shoulder arthroscopy acromioplasty and resection of distal clavicle + removal of mass.

Patient states that he has a lot of pain in the right shoulder, he has been doing pendulum exercises and the arm is weak.

Surgical wounds are healing well, minimal edemanof the shoulder, muscle atrophy specially of the deltoid muscle, decreased ROM ABD 90 ant flexion 90, IR 5 ER 40

Mr Ganskins is s/p shoulder arthroscopy acromioplasty and resection of distal clavicle + removal of mass, pathology of mass showed a lipoma.

Patient has very decreased ROM, he need to start OT for ROM and strengthening of the right shoulder, 2 times a week for 4 weeks, continue codman exercises, he was given also some exercises and a theroband If ROM does not improved and pain does not decreased by next follow up visit he may need an MUA

FOLLOW UP IN 4 WEEKS

DO NOT CUFF RIGHT ARM

Signed by:

Dictated By: CARRILLO, ADRIANA MD

Co-Signed by: Co-Dictated By:

Dictated Date: 01/10/05

Page: 1

CARL SINGLETARY, M.D. JAN 13 2005

Lemuel Shattuck Hospital 170 Morton Street Jamaica Plain, MA 02130

## LSH OT PROGRESS NOTE

Patient: GASKINS, TONY Unit #: LS00074799

Ordering Doctor: CARRILLO, ADRIANA MD

Acct #: LS0001017037 Patient Location: ORT.L

Associated Orders: OT Therapeutic Exercise

# OCCUPATIONAL THERAPY Progress Note

PT. WAS INSTRUCTED IN ROM AND STRENGTHENING EXERCISES. HE DEMONSTRATED ABILITY TO DO ALL EXERCISES. STRENGTHENING EXERCISES INCLUDED ISOMETRIC AND THERABAND. HE WAS GIVEN WRITTEN INSTRUCTIONS FOR ALL EXERCISES AND ALSO GIVEN THERABAND.

Authenticated by: Michael A Accardi

Date: 01/10/05

Additional Therapists: Michael A Accardi

Co-Authenticated by: Co-Dictated By:

CARL SINGLETARY, M.D.

JAN 1 8 2005

	Owass Cori	Consultation	Request		
Off-Site	(Check Those That App	ly)	Reference	Number: 127800	Maria
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On-Site	O On Share		•	•	' /
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Facility:	M(1-C-	Cost Center:		Incarceration Date:	Life
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Shattuck		sician Appointm	38/1			
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บา Disposition:	508) 668-2100 MASS CORRECTI	07/16/1967 ORT.L M				
Disposition	1	PTC 7	e weeks			
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		ron request		
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• Specialty Sic - ortho • Our Site Clinic:	PA CONNOW, O Amb	ulance	• .	05 gam
	• • • • •		¥ 110 į	D THU.
Inmate: <u>Tony</u> 6a Facility: MU-CJ	askins Inmate ID	W52145	DOB: 7/16	11967
Pacifity: MU(-C)	Cost Cente	Pri .		
Procedure/Test/Specialty Req	uested: $F/u - S/p$ (R)	Estimated Release Provider:	Date: Comony	The second second second
Presumed Diagnosis:				
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Supporting Symptomatology:				- 3. 209171
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For security reasons, inmates must NOT be informed of date, time, or location of proposed treatment or possible hospitalization and payment is provided ONLY for requested procedures or treatments of life-threatening conditions Prior approval of UMCH State-wide Medical Director is required for additional procedures or hospitalization.

Desput on
Consult for dove for
Clinic Visit ~ Follow-up Consultation
Date: 12-27-04 Chille Primary Provider 12/27
Children Primary Provider
Vital signs: BP P RR Temp Wt O2-Sat
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□ Problem List-reviewed/updated
☐ Med. Sheet - reviewed/updated
Consultant's Signature/Print:  Low Nelly St  SNSKIAS, JONY
Phone/Baeber: 165-6686 MCF CV
RTC: 2 WEEKS 1
LS0001016112 LS00074799  White Copy: Medical Records
OPDLE.OROI UMASS CORRECTI
JAN U 6 2005 UMASS CORRECTI

émuel Shattuck Hospital Department of Pathology 170 Morton Street Jamaica Plain, MA 02130 Tel: 617-971-3311 FAX: 617-971-3626

# **SURGICAL PATHOLOGY REPORT**

Patient Name: DOB/Age/Sex: Med Rec #:

**GASKINS,TONY** 07/16/1967 37/M LS00074799 LS0000992859

Surg Path #: Date Obtained: Date Received: Submitting Physician: S04-1274 12/08/04 12/08/04

CARRILLO, ADRIANA MD

Location:

Account #:

SDC.L

Report to:

Specimen Submitted:

1. Mass - Right Shoulder

2. Distal end of clavicle - & Shavings, Right Shoulder



### **FINAL DIAGNOSIS:**

#1-Right shoulder mass-

-Mature fibroadipose tissue consistent with lipoma.

#2-Right shoulder distal end of clavicle and shavings-

-Bone, cartilage with degenerative changes and reactive synovium consistent with degenerative joint disease.

4 H&E

Dictated by: David E Ricklan MD

#1-Specimen received in formalin labeled " right shoulder mass ", consists of circumscribed fatty tissue measuring 3.5 x 3 x 1.5 cm. Representative sections submitted.

(2 Blocks)

#2-Specimen received in formalin labeled " right shoulder distal end clavicle & shavings ", consists of multiple fragments of bone measuring in aggregate 5 x 3 x 1.5 cm. Also received are multiple fragments of soft tissue contained in a sac measuring in aggregate 1 x 1 x 1 cm. Representative sections of soft tissue are submitted in block 1 and Representative sections of bone are submitted in block 2 after decalcification.

(2 Blocks)

(DR)

Clinical History:

Pre-Operative Diagnosis: Impingement syndrome and mass right shoulder

Post-Operative Diagnosis: Same

Date Completed: 12/10/04

Pathologist: David E Ricklan MD

CARL SINGLETARY, M.D. DEC 1 6 2004

msultation Request	has appt 12-27-of
Off-Site USH - OTTHO O Emergency References	12-27-04
O Specialty Clinic O Ambulance (# 126174	0200
O Om-Site Clinic:	
Inmate: Tony Easkins Inmate ID: W-52145	DOD 71
Pacility: MU-CT	
Procedure/Test/Specialty Requested: F/4 post-op Estimated Release Di Provider: Or	T. Carrillo
Presumed Diagnosis:	ICD Code:
Slip (R) Shoulder arthroscopy Elo DISM! Claricle on 12/8/4 Supporting Symptomatology:	
Supporting Symptomatology:	
(R) arm to sling, Dring dry + intact incision	/ Staples intact.
Uchy & Mythemia, wound margins approxim	akd. Full Rom
hand/fingers - mail beds pink with	
Exam Data:	
Sel Moore, heating Nell	and the second s
Sling in place	
Radioparory & X-Ray Data	0524
Current Medication / Failed Outpatient Therapies:	
i	
Other Diagnoses / Alerts:	
NO cuff (R) Arm	
Expectation from Approved Procedures:	
A CONTRACTOR OF LOCATIONS	
Continents:	
	Adult Nurse Practitioner
Performing Children I/ Class Land 100	Kathy I/Stout, NP-C
Referring Clinician: VS W. NPC Signature:	Date:

For security reasons, inmates must NOT be informed of date, time, or location of proposed treatment or possible hospitalization
 Authorization and payment is provided ONLY for requested procedures or treatments of life-threatening conditions Prior approval of UMCH State-wide Medical Director is required for additional procedures or hospitalization.

ADDRESS:

DEEC <del>v y zuo</del>

	LS0000992859 LS00074799 M 07/16/1967 37
	LEMUEL SHATTUCK HOSPITAL OPERATING ROOM OPD ARTHROSCOPY PROTOCOL OPD TEACHING/DISCHARGE SUMMARY
	POST-OP CARE S/p Right Shoulder Orthroscopy 1. WOUND CARE
	- Ace bandage and underlying dressing to be removed after 48 nours.  - Band-aids should be applied to all portal areas.  - Keep would areas dry (no shower) said the fifth post-operative day.
	- You can re-apply the acc bandage to the leg after the band-aid has been applied to provide light pressure and decrease swelling. (Do Not Apply Tightly).
	2. SPECIAL INSTRUCTIONS 1. Keep leg elevated up on pillows while at rest, this helps to reduce swelling. 2. Follow exercise and crutch walking per physical therapy's orders and let
	pain be your guide.  3. You need to monitor your leg closely for the first 24 hours to check for abnormalities.  - You may have staining to the ace wrap, but this is normal. Excessive staining should be reported.
	- Check C.S.M. of the extremity. (Color, Sensitivity, Movement) Color - Boes should remain pink. Sensitivity - You should have no change in the extremity. Movement - You should be able to wiggle your teer and bend your knee.
	<ul> <li>4. You should start your diet with clear liquids and advance to a regular diet as tolerated.</li> <li>5. You should void 7 hours post-operatively.</li> <li>6. Pain medication is prescribed on an individual basis. Pain should decrease to a level of where medication is not necessary within 3-5 days.</li> </ul>
:	3. ADDITIONAL INSTRUCTIONS
	- Tylenol #3, 2 tabs by mouth every 3hrs PRV x 72° - Naprosyn 500mg by mouth every 12° x 10day
	THE ABOVE INSTRUCTIONS HAVE REEN EXPLAINED TO ME AND I UNDERSTAND THEM.
	Ot unable to sum 2° Right Honded/ 12/8/04  PATIENT/RESPONSIBLE PARTY  Right arm Surger
: *	I HAVE REVIEWED THE ABOVE INSTRUCTIONS WITH THE PATIENT/RESPONSIBLE PARTY. HE/SHE DID/DID NOT DEMONSTRATE SATISFACTORY UNDERSTANDING.
•	CBCecht 12/8/04  DATE
	COMPLETE AFTER DISCHARGE:
	Condition Discharge Time Discharge Destination Accompanied By Referral Papers  Mode  CARL SINGLETARY, M.D.
	Referral Papers

	47		
$\sim$		1/2	5, Tony W52145
Cannoel	1001	Kiri	5, Tony W52145
Shaffuck Ambulatory	Day Hist	tory &	Physical / 24 Hour Form (Each line must have a response)
Service: Ortho		T	rate: 12/1/4 Attending:
	wonie (	B) Sla	ouldes pain -
History of Present Illness:			B shoulder, Q A/G mint QA (-time)
Amen's of Liescan miness:			D shoulder, Q A/G goint OA (chronic)
7			
Past Medical Hx / ROS	No	Yes	Details
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Sometime request	
Voff-Site   12 8/64 7190	~
O Specialty Clinic O Ambulance	
The state of the s	
Inmate: Gaskins, Tony Inmate ID: W52145 DOB: 7-16-67	
incarceration Date:	
Procedure/Test/Specialty Requested: Shoulder Arthroscopy Provider: LS# - Ortho	
S I Prode	
B) AC Joint OA Supporting Symptomatology	1
pain (R) Shoulder XI-2 years. Seen by orthopedies on 1//20/04, recommended E/O	
orthopedies on 1/20/04, recommended E/O	
distal clavicle.	
Bxem Data:	
see ortho note of 11/00/14	
Laleratory & X-Ray Data	
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3 cordisone injections, Physical theraper & tems	
Other Diagnoses / Alerts:	
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B) Shoulder arthroscopy to 1 ROM V pain	
Continents:	
Referring Clinician: S Porter NP Signaturer Janes Petrolly Date: 12/18/10/10	
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CARL SINGLETARY, M.D.	
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Disposition		SwL		
			Registration to book the fol	lowing appointments:
Clin	(Referring Institu	itions please note: call to appointment, Au	Appointment Desk to verify dithorizations are required.)	ate and time prior

Lemuel Shattuck Hospital 170 Morton Street Jamaica Plain, MA 02130

## LSH ORTHOPEDIC CONSULT. RPT

**Date/Time of Report:** 11/22/04 1156 .

Patient: GASKINS, TONY **Unit #:** LS00074799 Acct #: LS0000911354

Ordering Doctor: CARRILLO, ADRIANA MD

Patient Location: ORT.L

Associated Orders: ORTHOPEDIC CLINIC NEW PT LEV 3

37 yo AA male well known to me. WAC Joint OA that has had little response to cortisone injections. His exam reveals crepitus with flexion and abduction and pain over AC Joint

x-ray: No space at AC Joint, Small amout space with weight

ASS:OA I AC Joint

REC: \*\* shoulder arthroscopy and E/O distal clavicle

Signed by:

Dictated By: CONNOLLY, MARY PA

Co-Signed by: Co-Dictated By:

Dictated Date: 11/22/04

Page: 1

CARL SINGLETARY, M.D.

DEC U 2 2004

# **UMASS CORRECTIONAL HEALTH MEDICAL RESTRICTIONS**

(D.O.C. DESIGNEE) The above named inmate has been determined to have the following needs / restrictions due to a current medical condition: TYPE: DATE (EROM) TO NO WORK STATUS LIGHT WORK STATUS **BOTTOM BUNK** SPECIAL EQUIPMENT (DESCRIBE BELOW) OTHER (DESCRIBE BELOW) TRANSPORTATION RESTRICTIONS: NO WAISTCHAINS NO HANDCUFFS WAIST CHAIRS NO ANKLE RESTRAINTS VEHICLE WITH CAR SEATS MEDICAL VAN MEDICAL REASON: SUBMITTED BY: DATE: TIME: REVIEWED BY: APPROVED BY: CARL SINGLETARY, M.D. SITE MEDICAL DIRECTO MAR 3 0 2005

(ORIGINAL IN MEDICAL RECORD AFTER APPROVAL) (COPY TO D.O.C. DESIGNEE)



# UMASS CORRECTIONAL HEALTH **MEDICAL RESTRICTIONS**

			mci.W
GRUKINS, TO NAME 2/11/05	ny	W5214	15 7/10/0 D.O.B.
ro:(D.O.C. DESIG	NEE)	•	
The above named inmate has been decordition:	etermined to have the follo	wing needs / restrictions	due to a current medical
TYPE:	DATE	(FROM)	TQ
NO WORK STATUS		•	. *
IGHT WORK STATUS			***************************************
BOTTOM BUNK			
SPECIAL EQUIPMENT (DESCRIBE BELC	ow)		
IO WAISTCHAINS IO HANDCUFFS IO ANKLE RESTRAINTS			
EHICLE WITH CAR SEATS			
MEDICAL VAN			
MEDICAL REASON:   MITED RUM (	R) shuilder		
SUBMITTED BY:		PATE:	TIME:
REVIEWED BY: MOA	PANIP	16	TIME: 09/5
Н	SA .	PATE: 2-/16/05	
	AL DIRECTOR, /	DATE:	TIME:
CARL SINGLETARY, M.D.	ORIGINAL IN MEDICAL RECO (COPY TO D.O.C.)	RD AFTER APPROVAL) DESIGNEE)	

UMASS CORRECTIONAL HEALTH RELEASE OF RESPONSIBILITY

	MCI-CJ
	Institution
Name: Saskins, Jony ID# M	152145 d.o.b
I hereby refuse to accept the following treatment / recommo	
So have staples lem	
12/18/04 as ordered - want	
monday.	
Potential Health Care Risk Associated With Refusal:  Improper healing of so	it.
- some effect streeting by	
Track Seast int	15/18/04
Innate Signature	Date/Time
O Maria	12/18/04
Anda Sudmundson  UMass Correctional Health Witness	Date/Time
Owiass Correctional Frediti Withess	Date, Time
The aforementioned inmate has refused the listed medical	treatment / recommendations and has refuse
sign this form.	
UMass Correctional Health Witness	Date/Time
Owass Correctional mealth witness	Date/ Hille
UMass Correctional Health/Other Witness	Date/Time

UMASS 7120 Rev. 4/97

# UMASS CORRECTIONAL HEALTH **MEDICAL RESTRICTIONS**

					Mi-	CT
				- ·	INS	STITUTION
	To	M Gaskins NAME		W521	<del>1</del> 5	7/16/67
		NAME		ID		D.O.B.
,	12/15/	ol				
	DA	TE				
	TO:					
		(D.O.C. DESIGNE	E)	<del></del>		
	The above name condition:	d inmate has been determ	nined to have th	e following needs / restric	tions due to a curre	nt medical
	TYPE:		DATE	(FROM)	. 1	Q
	NO WORK STATU	s				
	LIGHT WORK STA	_		<del>-</del>	<del></del>	<del></del>
	BOTTOM BUNK			_		
	SPECIAL EQUIPM	ENT (DESCRIBE BELOW)				
	OTHER (DESCRIE	BE BELOW)	***************************************	_	<del></del>	
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1001FIG	NO HANDCUFFS	) Rightarm	12/15/04	_	12/2	7/04
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	SUBMITTED BY:	KStont, NP-0 MD/PAN		DATE: 12/15/4	TIME: 7	מש
		MD/PA/N	Р			
	REVIEWED BY: _	HSA		DATE:	TIME:	
	APPROVED BY: _	RL SINGEEFAHEP, RAD?	RECTOR	DATE:	TIME:	
	OAI			10-5 A		•
		DEC 1 7 2004, 199	GINAL IN MEDICAL (COPY TO	. RECORD AFTÉR <sup>®</sup> APPROVAL D.O.C. DESIGNEE)	)	
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## COMMONWEALTH OF MASSACHUSETTS

## DEPARTMENT OF CORRECTION

## 103 CMR 491.00 INMATE GRIEVANCES

### **SECTION**

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- 491.02 Authorization
- 491.03 Cancellation
- 491.04 Applicability
- 491.05 Access to Regulations
- 491.06 Definitions
- 491.07 Informal Resolution
- 491.08 General Requirements
- 491.09 Initiating a Grievance
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- 491.17 Abuse Of the Grievance Process
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- 491.19 Grievant's Failure to Comply with Time Limits
- 491.20 Emergencies
- 491.21 Responsible Staff
- 491.22 Annual Review Date
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## <u>491.01 Purpose</u>

The purpose of 103 CMR 491.00 is to establish rules and procedures governing the filing and resolution of grievances by inmates.

## 491.02 Authorization

103 CMR 491.00 is promulgated pursuant to M.G.L. c. 124, §1(i) and (q) and c. 127, §38E. 103 CMR 491.00 is not intended to confer any procedural or substantive rights or any private cause of action not otherwise granted by state or federal law.

103 CMR 491.00 cancels all previous departmental and institutional policy statements, bulletins, directives, orders, notices, rules or regulations regarding inmate grievances.

# 491.04 Applicability

103 CMR 491.00 is applicable to all employees and inmates at all state correctional institutions within the Department of Correction.

## 491.05 Access to Regulations

103 CMR 491.00 shall be maintained within the Central Policy File of the Department and shall be accessible to all Department employees. A copy of 103 CMR 491.00 shall also be maintained in each Superintendent's Central Policy File and at each inmate library, including all inmate law libraries. Additionally, all new inmate commitments and incoming inmate transfers shall be notified of Department and Institution Grievance Procedures during the inmate's orientation.

## 491.06 Definitions

<u>Abuse</u> - The filing of repetitive grievances addressing the same issue where sufficient time for response has not elapsed or where a valid response has been provided; the filing of an excessive number of frivolous grievances; the appeal of a grievance settled in the inmate's favor; or the intentional filing of emergency grievances that are not emergencies or grievances concerning issues not grievable hereunder.

<u>Departmental Grievance Coordinator</u> - a designee of the Commissioner who acts as a review authority for grievances.

<u>Emergency Grievance</u> - a grievance processed in an expedited manner to resolve an issue in which a delay may cause substantial risk of personal injury or other damages.

<u>Grievance</u>- a written complaint filed by an inmate on the inmate's own behalf in accordance with 103 CMR 491.00.

<u>Grievant</u> - any Department of Correction inmate who files a grievance in accordance with 103 CMR 491.00.

<u>Institutional Grievance Coordinator</u> - the staff person responsible for attempting resolution of grievances and for coordinating the operation of the grievance procedure at the institutional level.

Filed 07/27/2005

Case 1:05-cv-10858-GAO

Each institution should develop informal measurers for resolving inmate complaints whereby inmates are encouraged to communicate their problem to the staff person responsible in the particular area of the problem, e.g., Correction Program Officer, the appropriate department head or other institutional staff. Staff awareness as to the need for prompt attention and response to these complaints will minimize the use of formal grievance procedures. While inmates are encouraged to pursue informal measures prior to filing a grievance, they shall not be required to do so.

# 491.08 General Requirements

- (1) Classification, including identification of an inmate as a sex offender, and disciplinary decisions and recommendations are not grievable under 103 CMR 491.00 as there are existing appeal mechanisms for each of these areas. Decisions and recommendations concerning therapeutic diets are not grievable under 103 CMR 491.00 as there is an existing complaint procedure pursuant to 103 CMR 761.00. Additionally, medical or clinical decisions related to an inmate's physical or mental condition shall not be grievable under 103 CMR 491.00 as the medical contractor is required to maintain its own grievance procedure, however, matters concerning access to medical or mental health care are grievable.
- (2) No grievance shall be accepted which is filed by a group or on behalf of a group of inmates.
- (3) A grievance may only be filed concerning one subject matter.
- (4) A grievance shall be filed within ten working days of the actual incident or situation or within ten working days of the inmate's becoming aware of the incident or situation. Whenever a grievance is returned pursuant to 103 CMR 491.10(2) for improper format, the inmate shall have an additional three working days from the date of receipt to file a grievance in proper format.
- (5) Inmates who are illiterate, who cannot read or write legibly or who cannot speak English are authorized to obtain assistance from their case manager or other staff member. In cases where staff assistance is not available, inmate assistance under staff supervision may be utilized.
- (6) Inmates shall not be subject to adverse action, including disciplinary charges, for utilizing the grievance procedure, except for inmates who abuse the grievance procedure by filing an excessive number of frivolous grievances or who intentionally and in bad faith misrepresent or omit material information.

- (1) Forms Inmates may process their grievance by obtaining an institution grievance form from those locations and staff persons designated by the Superintendent. Grievance forms shall be readily available to all inmates, including those in segregated units.
- (2) <u>Content of Grievance Forms</u> All grievances should be legible and must contain the following information:
  - (A) the date of occurrence of the incident;
  - (B) the name of current institution;
  - (C) the name of institution of complaint;
  - (D) a brief statement of facts;
  - (E) the remedy being requested;
  - (F) the signatures of both the inmate and staff recipient.
- (3) Filing Completed grievance forms may be filed as follows:
  - (A) directly with the Superintendent, Deputy Superintendent, Facility Administrator, or Institutional Grievance Coordinator; or;
  - (B) by depositing the completed form in a locked mailbox or drop box. All mailboxes or drop boxes identified for inmate grievances shall be opened at least once each working day;
  - (C) All grievances shall be forwarded to the Institutional Grievance Coordinator on the date received. The Institutional Grievance Coordinator shall sign, date-stamp and number each grievance received.

## 491.10 Processing a Grievance

- (1) Upon receipt of an inmate's grievance the Institutional Grievance Coordinator shall:
  - (A) acknowledge receipt of the grievance form through a written notification to the inmate;
  - (B) ensure that the grievance complies with 103 CMR 491.09(2) and if not, return the grievance to the inmate with a written explanation;
  - (C) interview the inmate and, if appropriate, the staff person responsible for the area where the problem occurred;

- (D) review staff efforts to resolve the issue informally, and proceed to exhaust all efforts of resolving the grievance;
- (E) investigate the factual basis of the grievance and propose a resolution or deny the grievance, within ten (10) working days from receipt of the grievance;
- (F) provide the inmate a written explanation regarding the proposed resolution or the reasons for the denial of the grievance.
- (2) Proposed resolutions shall clearly state what specific corrective action will be taken.
- (3) If satisfied with the proposed resolution, the inmate shall sign an acknowledgment form and the grievance procedure shall be considered resolved.
- (4) Denied grievances shall inform the inmate of the right to appeal.
- (5) Record Keeping and Distribution Records of all institutional grievances shall be maintained by the Institutional Grievance Coordinator. A grievance log shall be maintained indicating the assigned number of the grievance, the date the grievance was received, the inmate's name and identification number, the facility where the inmate is housed, the subject of the grievance, and the decision made. The original grievance form shall be placed in the inmate's institutional file, a copy shall be maintained by the institutional grievance coordinator and a copy returned to the inmate.

## 491.11 Emergency Grievances

- (1) An inmate who believes his grievance involves an issue for which a delay in resolution may cause a substantial risk of personal injury or other damages shall plainly mark the grievance form "EMERGENCY."
- (2) Emergency grievances shall be evaluated by the Institutional Grievance Coordinator to determine whether it is, in fact, an emergency. If the matter is determined not to be an emergency, the grievance form shall be returned to the inmate for proper filing.
- (3) Emergency grievances shall be processed in the same manner as other grievances, except that the process shall be completed <u>within three working days</u> of the filing of the grievance.

(4) The Superintendent shall decide an appeal from the denial of an emergency grievance within five working days.

#### 491.12 **Appeal Process**

The appeal process at each institution shall include the following:

- (1) Filing - An inmate whose grievance has been denied may appeal to the Appeal forms shall be made available from designated Superintendent. institutional staff. The original grievance form must accompany all appeal forms. The appeal form must be filed within ten (10) working days from receipt of a decision to the Superintendent unless 491.11 or 491.17 are applicable.
- (2) <u>Duties and Responsibilities</u> - Upon receipt of an inmate's appeal, the Superintendent's office shall date the form. Written notification of receipt of the grievance shall be forwarded to the inmate.
- (2) Time Limits for Response - The Superintendent shall respond to the grievant, in writing, within thirty (30) working days from receipt of the grievance.
- (3) Approvals and Denials - The Superintendent should specify in writing the reason(s) for his decision on each appeal. The Superintendent shall sign and date all appeal forms. In cases where the Institutional Grievance Coordinator's decision is modified or overturned, the specific corrective action which, is to be taken, if any, should be clearly stated. If satisfied with the proposed resolution, the inmate shall sign an acknowledgement form.
- (4) Record keeping and Distribution - The Superintendent shall maintain a record of all grievance appeals. The appeal and original grievance will be returned to the inmate, with copies distributed to the inmate's institutional file, and forwarded to the respective Institutional Grievance Coordinator.

#### 491.13 Central Office Review

Whenever a grievance appeal to the Superintendent is denied, the appeal package and any relevant documentation shall be forwarded to the departmental grievance coordinator. The departmental grievance coordinator may take any action upon review of a grievance that the Superintendent is authorized to take under 103 CMR 491.12. Whenever a superintendent places limitations on an inmate's ability to file grievances pursuant to 103 CMR 491.17, a copy of the decision and any relevant documentation shall be forwarded to the departmental grievance coordinator.

All property or monetary settlements resulting from grievances or appeals are to be approved by the Superintendent of the facility from which the grievance originated or by the departmental grievance coordinator.

The Institutional Grievance Coordinator shall ensure that all required information is on the form, i.e., physical description, monetary value, inmate signature, and witness.

The Superintendent or departmental grievance coordinator shall determine if the settlement is appropriate. All settlements will be recorded by the Institutional Grievance Coordinator in a Settlement Log and assigned a number.

#### 491.15 **Inmate Transfers**

When an inmate is transferred after a grievance has been filed, but prior to its being resolved, the grievance, if still applicable, shall be processed by staff at the originating institution. When a transferred inmate files a grievance concerning a matter which arose at the sending institution, the Institutional Grievance Coordinator at the inmate's present institution shall process the grievance.

#### Grievance Withdrawals 491.16

Inmates wishing to withdraw grievance appeals should contact the Institutional Grievance Coordinator in writing. Grievance withdrawals and withdrawals of grievance appeals shall be maintained on file by the Institutional Grievance Coordinator and may be used for research, officer training and statistical data but shall not be placed in either the inmate's institution or Central Files.

#### 491.17 Abuse Of the Grievance Process

- (1) Punishment or disciplinary actions shall not result from the inmate's filing of a complaint, or grievance unless the inmate demonstrates a pattern of abuse of this process by filing clearly frivolous, repetitious, or knowingly false documents.
- (2) An inmate who files five or more grievances in a week or twenty or more grievances in any 180 consecutive day period may be determined to be abusing the grievance procedure.
- (3) An inmate may be limited to not more than 10 active grievances at any one time, not including any emergency grievance(s).
- (4) Abuse of the grievance process shall be determined by the Superintendent where the inmate is housed. Upon a determination of abuse, limitations on the inmate's ability to file grievances may be imposed as follows:

- (A) The Superintendent may impose a suspension of the inmate's ability to file grievances for a length of time commensurate with the degree of abuse.
- (B) The length of suspension may be up to six months and may be increased for second and subsequent offenses in increments not to exceed six months.
- (C) Inmates under suspension shall normally be allowed to file emergency grievances.
- (D) Abuse of the emergency grievance procedures may lead to suspension of the ability to file emergency grievances as well.

#### 491.18 Extension of Time Periods

The time periods referred to in 103 CMR 491.000 for filing a grievance or appeal or for response to any inmate grievance may be extended for a like period if the Institutional Grievance Coordinator or Superintendent determines that the initial period is insufficient to make an appropriate decision or if the inmate presents a legitimate reason for requesting an extension.

Written notice of all extensions shall be provided to the grievant.

#### 491.19 Grievant's Failure to Comply with Time Limits

Failure by a grievant to comply with the time restrictions imposed by 103 CMR491.000, unless waived by the Institutional Grievance Coordinator or Superintendent, shall terminate the grievance process.

#### 491.20 **Emergencies**

Whenever in the opinion of the Commissioner, Deputy Commissioner or the Superintendent of a state correctional institution, an emergency exists which requires suspension of all or part of 103 CMR 491.00, a suspension may be ordered, except that any such suspension lasting beyond 48 hours must be authorized by the Commissioner.

#### 491.21 Responsible Staff

The Superintendent of each institution shall be responsible for implementing and monitoring 103 CMR 491.00.

## 491.22 Annual Review Date

103 CMR 491.00 shall be reviewed at least annually by the Commissioner or his designee. The party or parties conducting the review shall develop a memorandum to the Commissioner with a copy to the Central Policy File indicating revisions, additions, or deletions which shall be included for the Commissioner's written approval.

## 491.23 Severability Clause

If any article, section, subsection, sentence, clause or phrase of 103 CMR 491.00 is for any reason held to be unconstitutional, contrary to statute, in excess of the authority of the commissioner or otherwise inoperative, such decision shall not affect the validity of any other article, section, subsection, sentence, clause or phrase of 103 CMR 491.00.

## REGULATORY AUTHORITY

103 CMR 491.000: M.G.L. c.124, 1 (i) and (q) and c.127, 38E.

## DEPARTMENT OF CORRECTION

## INMATE GRIEVANCE PROCEDURES

PURPOSE: To develop standardized inmate grievance procedures throughout the Department of Correction.

Inmates filing an institution grievance shall complete the Institution Grievance Form (Attachment A) and forward this form to the Institution Grievance Coordinator within ten (10) working days from the date of the incident/situation or within ten (10) days of the inmate becoming aware of the incident/situation.

The Institution Grievance Coordinator shall process the inmate grievance as follows:

- A. Date stamp the top portion of the Inmate Grievance Form.
- B. Receipt the inmate by completing and removing the bottom portion of the Inmate Grievance Form (Section C) and forward it to the inmate. This shall be done as soon as practicable.
- C. Provide the grievance a number and document the grievance information in a log-book.
- D. Ensure the grievance is written for only the inmate with the concern.
- Investigate the inmate's concern and prepare a brief summary of the E. findings. Additionally, ensure that any relevant documentation to support the finding is attached.
- The Institution Grievance Coordinator shall render his/her decision on F. section "B" of the grievance form within ten (10) working days from the receipt of the grievance.

The Institution Grievance Coordinator shall provide the inmate with a copy of the decision and request that the inmate sign an Acknowledgement Sheet (Attachment B) outlining the resolution. The inmate's signature shall only be requested for approved grievances. The IGC shall also sign the Acknowledgement Sheet as a witness.

Lastly, the Acknowledgment sheet shall be sent to the Superintendent for final approval/signature.

If the inmate indicates he/she will be appealing the decision they shall be provided with the appropriate Institution Appeal Form (Attachment C) which shall be submitted to the Superintendent within ten (10) working days from the decision of the Institution Grievance Coordinator. In addition, the Institution Grievance Coordinator shall provide the Superintendent with the original grievance, the summary of findings and supporting documentation.

The Superintendent shall process the grievance as follows:

- A. Date stamp the top portion of the Institution Appeal Form.
- Receipt the inmate by completing and removing the bottom portion B. (Section C) of the Institution Grievance Appeal Form and forward it to the inmate. This shall be done as soon as practicable.
- C. Indicate the original grievance number on the Institution Appeal Form, assign the appeal an appeal number and record all information in a logbook.
- The Superintendent shall review the documentation on the original D. grievance, all supporting documentation and render a decision within thirty (30) days from receipt of the appeal.
- E. In the event the Superintendent modifies or overturns the Institution Grievance Coordinators decision the plan of action shall be clearly stated under the Summary of Findings (Section B).

When the process is complete the Institution Grievance Coordinator will provide the inmate with the Superintendent's decision and an Acknowledgement Sheet (Attachment B). The inmate shall sign his/her name to the form if he/she agrees with the decision rendered. The Institution Grievance Coordinator shall sign the Acknowledgement Sheet as a witness.

Lastly, the Acknowledgement Sheet shall be forwarded to the Superintendent for final approval.

- F. If the grievance is denied, the Inmate Grievance Coordinator shall provide a copy of the original grievance, the denied institution appeal form and all supporting documentation to the Department Grievance Coordinator as soon as possible.
- After a thorough review of the denied grievance appeal and relevant supporting documentation, the Department Grievance Coordinator has the ability to overturn the Superintendent's decision if warranted.
  - A. The Department Grievance may conduct staff/inmate interviews if necessary.
- Inmates may file "EMERGENCY GRIEVANCES" on the regular grievance form however, they must plainly mark the grievance form "EMERGENCY". When an "EMERGENCY GRIEVANCE" is filed by an inmate the Institution Grievance Coordinator shall be responsible for the following actions:
  - A. Date stamp the top of the grievance form and forward the receipt portion of the "Emergency Grievance" to the inmate.
  - Provide the "Emergency Grievance with a number and record the В. information in the log book.
  - Determine if the "Emergency Grievance" filed is an actual emergency. C.

- \*\* If the Grievance is determined to be an Emergency, The Institution Grievance Coordinator shall notify the Department Grievance Coordinator as soon as possible.
- \*\* If the Grievance is determined NOT to be an emergency the grievance shall be returned to the inmate for proper grievance filing.
- The IGC shall render a decision on Emergency Grievances (Section "B") D. within three (3) working days from the filing of the Emergency Grievance.
- E. The Superintendent shall decide an appeal on all Emergency Grievances within five (5) working days.
- F. All denied Emergency Grievances, denied institution appeals and supporting documentation shall be submitted to the Department Grievance Coordinator for review. The institution appeal may be overturned by the DGC if it is determined to be appropriate.
- Inmate's who are found to abuse the grievance/emergency grievance process in accordance with 103 CMR 491.17 shall be provided with a Suspension of Grievances Letter (Attachment D). This letter shall be completed by the Superintendent/designee and signed by the Superintendent. Copies of this letter shall be provided to the Institution Grievance Coordinator and the Department Grievance Coordinator.
  - Please note however, that an inmate under a grievance suspension shall normally be allowed to file emergency grievances.
- All Monetary Settlements shall be outlined on the Monetary Settlement of Claim form (Attachment E) and shall signed by the inmate, the Institution Grievance Coordinator and the Superintendent. A copy of the Monetary Settlement form shall be forwarded to the Department Grievance Coordinator for tracking purposes.
- 7. All other sections of the 103 CMR 491, Inmate Grievance Policy shall apply.
- 8. Each Institution Grievance Coordinator shall maintain institutional grievance records for seven (7) years. Additionally, the Department Grievance Coordinator shall maintain all central office grievance documents for seven (7) years.

ATTACHMENT "A"

491 - 13

# DEPARTMENT OF CORRECTION INMATE GRIEVANCE FORM FORWARD TO THE INSTITUTIONAL GRIEVANCE COORDINATOR (IGC)

**SECTION "A"** 

01/05/01

NAME:	INSTITUTIO	ON:
NUMBER:	HOUSING UNIT:	DATE OF INCIDENT:
COMPLAINT:		
(ATTACIL ADDITION	NAL PAGE IF NECESSARY)	
	NAL PAGE IF NECESSARI)	
REMEDY REQUESTED:		
INMATE SIGNATUR	E:	DATE:
STAFF RECIPIENT:_		DATE:
DATE RECEIVED:		
SECTION "B"		
ASSIGNED GRIEVAL	NCE NUMBER:	
DECISION RENDERI	ED:APPROVED DENIED	
SUMMARY OF FIND	INGS:	
(DENIED GRIEVANCES) SECTION "C"	MAY BE APPEALED TO THE SUPERINTEND	DENT WITH 10 DAYS OF IGC'S DECISION

INMATE GRIEVANCE RECEIPT

INMATE NAME:		INSTITUTION:
NUMBER:	DATE RECEIV	/ED:
SIGNATURE (IGC):		TITLE:
	DEPARTMENT OF CORRE INSTITUTION APPEAL I	FORM
FOR <u>SECTION A</u>	RWARD TO THE INSTITUTIONAL	SUPERINTENDENT
NAME:	INSTITUTIO	N:
NUMBER:	HOUSING UNIT:	DATE OF INCIDENT:
APPEAL:		
(ATTACH ADDITION	AL PAGE IF NECESSARY)	
	:	DATE:
STAFF RECIPIENT:		DATE:
DATE RECEIVED:		
SECTION B		
ASSIGNED GRIEVAN	CE NUMBER:	
ASSIGNED INSTITUT	ION APPEAL NUMBER:	
DECISION RENDEREI	D:APPROVEDDENIED	
SUMMARY OF FINDI	NGS:	
SUPERINTENDENT'S SIGNATURE:		DATE:

# **SECTION C** INMATE APPEAL RECEIPT INMATE NAME: INSTITUTION: NUMBER:\_\_\_\_\_DATE RECEIVED:\_\_\_\_\_ RECEIPTING STAFF: \_\_\_\_\_TITLE: \_\_\_\_TITLE: ATTACHMENT "B" **ACKNOWLEDGEMENT SHEET** I\_\_\_\_\_\_\_, an inmate of the Massachusetts Department of correction agree to settle grievance #\_\_\_\_\_ as I am satisfied with the resolution as follows:

Furthermore, I release the Department of Correction and its employees of all liability arising out of the subject matter of the grievance.

Inmate's Signature: Date: Witness: Date:

# **INSTITUTION APPROVAL**

I have reviewed the facts of the above grievance and find that the settlement is appropriate.

Superintendent: 

**ATTACHMENT "E"** 

# MONETARY SETTLEMENT OF CLAIM M.G.L. C. 258, INCLUDING SETTLEMENT AND RELEASE OF CLAIM

Ι,	, an inmate of the
MassachusettsDepartment of Cor	rrection, hereby make claim pursuant to M.G. L.,
C. 258 against the Commonwealt	h for (Please be specific as possible as to dates,
places, value, physical descprition	and identifying information etc.):
In the interests of a speedy and ef	fficient disposition of said claim, I hereby settle said
claim in full and release the Depa	artment of Correction and its employees of all
liability arising out of this claim,	in consideration of the receipt of:
Signed:	Dated:
Witness:IGC	Dated:
100	

# **INSTITUTION APPROVAL**

I have reviewed the facts of the above-described claim and find that the described settlement is appropriate. Claim is to be paid from an appropriate account.

Supe	erintendent Dated	
	ATTACHMENT "D"	
<u>MEN</u>	MORANDUM	
TO:	INMATE:ID#	
FR:		
DAT	`E:	
RE:	SUSPENSION OF GRIEVANCES NOTIFICATION	
	se be advised that you have been determined to be an abuser of the grievar	
your	ability to file grievances has been suspended until	•
Please	se note that your ability to file an emergency grievance is still in effect how	ever,
if you	ou are found to abuse this process, your ability to file emergency grievance	s may
also b	be suspended in the future.	
I	OGC Superintendent IGC Inmate file	